FairPoint
NH PAP Audit List

METRIC_ID	METRIC_DESC	PRODUCT_DESC	PAP Metric	Incl. PAP Audit
PO-2-02-6020	OSS Interface Availability - Prime Time	EDI	Y	Y
PO-2-02-6080	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	Y	Y
OR-1-02-2320	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	Y	Y
OR-1-02-3331	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-1-04-2320	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale POTS/Pre-qualified Complex	Y	Y
OR-1-04-3331	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-1-04-3342	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE 2-Wire xDSL Loops	Y	Y
OR-1-06-2320	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale POTS/Pre-qualified Complex	Y	Y
OR-1-06-3331	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-1-06-3342	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE 2-Wire xDSL Loops	Y	Y
OR-1-12-5020	% On Time FOC	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	Y	Y
OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	Y	Y
OR-2-02-2320	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	Y	Y
OR-2-02-3331	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-2-04-2320	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	Y	Y
OR-2-04-3331	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-2-04-3342	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	Y	Y
OR-2-06-2320	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	Y	Y

FairPoint
NH PAP Audit List

METRIC_ID	METRIC_DESC	PRODUCT_DESC	PAP Metric	Incl. PAP Audit
OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	Y	Y
OR-2-06-3342	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	Y	Y
OR-2-12-5020	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	Y	Y
OR-4-16-1000	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	Y	Y
OR-5-03-2000	% Flow Through Achieved	Resale	Y	Y
OR-5-03-3121	% Flow Through Achieved	UNE - Other	Y	Y
OR-5-03-3112	% Flow Through Achieved	UNE POTS - Loop	Y	Y
PR-4-01-3211	% Missed Appointment - FairPoint - Total	UNE Specials DS1	I	Y
PR-4-01-3213	% Missed Appointment - FairPoint - Total	UNE Specials DS3	I	Y
PR-4-04-2100	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Y	Y
PR-4-04-3113	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Y	Y
PR-4-05-2100	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Y	Y
PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	Y	Y
PR-4-15-5000	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	Y	Y
PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	Y	Y
PR-6-01-3200	% Installation Troubles reported within 30 Days	UNE Specials	I	Y
PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Y	Y
PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Y	Y
PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Y	Y
PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	Y	Y
PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Y	Y
PR-8-01-3200	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	I	Y
PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Y	Y
PR-9-01-3520	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	Y	Y
PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Y	Y
MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Business	Y	Y
MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	Y	Y
MR-3-01-3112	% Missed Repair Appointment - Loop	UNE POTS Loop	Y	Y
MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Y	Y

FairPoint
NH PAP Audit List

METRIC_ID	METRIC_DESC	PRODUCT_DESC	PAP Metric	Incl. PAP Audit
MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Business	Y	Y
MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Y	Y
MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE POTS Loop	Y	Y
MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Y	Y
MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	I	Y
MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Business	Y	Y
MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Y	Y
MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Y	Y
MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Y	Y
MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Y	Y
MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Y	Y
MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Y	Y
MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Y	Y
MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Business	Y	Y
MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Residence	Y	Y
MR-4-08-3112	% Out of Service > 24 Hours	UNE POTS Loop	Y	Y
MR-4-08-3217	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	I	Y
MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	Y	Y
MR-5-01-3112	% Repeat Reports within 30 Days	UNE POTS Loop	Y	Y
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	UNE 2-Wire xDSL Loops	Y	Y
MR-5-01-3200	% Repeat Reports within 30 Days	UNE Specials	I	Y
NP-1-03-5000	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	Y	Y
NP-1-04-5000	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	Y	Y
NP-2-01-6701	% On Time Response to Request for Physical Collocation	Collocation - New Applications	I	Y
NP-2-01-6702	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	I	Y
NP-2-05-6701	% On Time - Physical Collocation	Collocation - New Applications	I	Y
NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment Applications - 45 days and 76 days combined	I	Y
BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE combined	Y	Y
BI-3-04-1000	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	Y	Y

METRIC_ID	METRIC_DESC	PRODUCT_DESC	PAP Metric	Incl. PAP Audit
BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	Y	Y

77

Direct PAP Metrics   66
C2C metrics included in a Hybrid (or combined) PAP metric   11

Legend: "Y" = Yes (is included in this category)
          "I" = C2C metric that is included in a Hybrid (or combination) PAP metric

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	√		Y	Y		Change Standard. Retail data N/A
PO-1-01-6030	Average Response Time - Customer Service Record (CSR)	CORBA	Delete	NA @ Fpt.	Y	Y		
PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	√		Y	Y		Change Standard. Retail data N/A
PO-1-03-6020	Average Response Time - Address Validation	EDI	√		Y	Y		Change Standard. Retail data N/A
PO-1-03-6030	Average Response Time - Address Validation	CORBA	Delete	NA @ Fpt.	Y	Y		
PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	√		Y	Y		Change Standard. Retail data N/A
PO-1-06-6020	Average Response Time - Mech. Loop Qualification - xDSL	EDI	√		Y	Y		Change Standard. Retail data N/A
PO-1-06-6030	Average Response Time - Mech. Loop Qualification - xDSL	CORBA	Delete	NA @ Fpt.	Y	Y		
PO-1-06-6050	Average Response Time - Mech. Loop Qualification - xDSL	WEB GUI/LSI/W	√		Y	Y		Change Standard. Retail data N/A
PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS	Delete	NA @ Fpt.	Y	Y		
PO-2-02-6020	OSS Interface Availability - Prime Time	EDI	√		Y	Y	Y	
PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA	Delete	NA @ Fpt.	Y	Y		
PO-2-02-6080	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	√		Y	Y	Y	
PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	Change notification all types	Delete	PAP Combo.		H		Combines metrics below
PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	Change notification all types	Delete	PAP Combo.		H		Combines metrics below
PO-6-01-6000	Software Validation	Systems Metrics	Delete	Other	Y	Y		
PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround	Systems Metrics	Delete	Industry Del.	Y	Y		
PO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics	Delete	Activity	Y	Y		
PO-8-02-6000	% On Time - Engineering Record Request	Systems Metrics	Delete	Industry Del.	Y	Y		
OR-1-02-2320	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-1-02-3140	% On Time LSRC - Flow Through	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-1-02-3331	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
OR-1-04-1341	% On Time LSRC - No Facility Check	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
OR-1-04-2320	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-1-04-3140	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	UNE POTS TOTAL	Delete	PAP Combo.		H		Special Provision only - combines other PAP metrics 3140 and 3331
OR-1-04-3331	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-1-04-3340	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	UNEP/LS/LS*	Y	Y		
OR-1-04-3342	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
OR-1-06-2320	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-1-06-3140	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	UNE POTS TOTAL	Delete	PAP Combo.		H		Special Provision only - combines other PAP metrics 3140 and 3331
OR-1-06-3331	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	UNEP/LS/LS*	Y	Y		
OR-1-06-3342	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE 2-Wire xDSL Loops	√		Y	Y	Y	

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
OR-1-12-5020	% On Time FOC	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	√		Y	Y	Y	
OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	√		Y	Y	Y	
OR-1-19-5020	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 192 Trunks)	Delete	Activity	Y	Y		
OR-2-02-2320	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-2-02-3140	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-2-02-3331	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
OR-2-04-2320	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-2-04-3140	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	UNE POTS TOTAL	Delete	PAP Combo.		H		Special Provision only - combines other PAP metrics 3140 and 3331
OR-2-04-3331	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-2-04-3340	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	UNEP/LS/LS*	Y	Y		
OR-2-04-3342	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
OR-2-06-2320	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	√		Y	Y	Y	
OR-2-06-3140		UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	UNE POTS TOTAL	Delete	PAP Combo.		H		Special Provision only - combines other PAP metrics 3140 and 3331
OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	√		Y	Y	Y	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	UNEP/LS/LS*	Y	Y		
OR-2-06-3342	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
OR-2-12-5020	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	√		Y	Y	Y	
OR-4-11-1000	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	Delete	Redundant	Y	Y		
OR-4-16-1000	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	√		Y	Y	Y	
OR-4-17-1000	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	Delete	Other	Y	Y		
OR-5-01-3112	% Flow-Through Total-UNE POTS Loop	UNE POTS - Loop	Delete	No Standard	Y	Y		
OR-5-01-3121	% Flow-Through Total-UNE Other	UNE - Other	Delete	No Standard	Y	Y		
OR-5-01-3140	% Flow-Through Total-UNE POTS Platform	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-5-03-2000	% Flow Through Achieved	Resale	√		Y	Y	Y	
OR-5-03-3112	% Flow Through Achieved	UNE POTS - Loop	√		Y	Y	Y	
OR-5-03-3121	% Flow Through Achieved	UNE - Other	√		Y	Y	Y	
OR-5-03-3140	% Flow Through Achieved	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-6-03-2000	% Accuracy - LSRC	Resale	Delete	Other	Y	Y		
OR-6-03-3140	% Accuracy - LSRC	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
OR-6-03-3331	% Accuracy - LSRC	UNE Loop/Complex/LNP	Delete	Other	Y	Y		
OR-10-01-1000	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	Delete	Other	Y	Y		

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
OR-10-02-1000	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	Delete	Other	Y	Y		
PR-3-01-2100	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Delete	Redundant	Y	Y		
PR-3-01-3140	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	Delete	Redundant	Y	Y		
PR-4-01-1210	% Missed Appointment -FP -DS0 -UNE/Resale	UNE/RESALE DS0	Delete	PAP Combo.		H		Combines metrics below
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	UNE/RESALE DS1	Delete	PAP Combo.		H		Combines metrics below
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	UNE/RESALE DS3	Delete	PAP Combo.		H		Combines metrics below
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	UNE/RESALE SPECIAL OTHER	Delete	PAP Combo.		H		Combines metrics below
PR-4-01-3510	% Missed Appointment - FairPoint - Total	UNE EEL	Delete	Activity	Y	Y		
PR-4-01-3530	% Missed Appointment - FairPoint - Total	UNE IOF	Delete	Activity	Y	Y		
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
PR-4-02-2100	Average Delay Days - Total	Resale POTS	Delete	Redundant	Y	Y		
PR-4-02-3100	Average Delay Days - Total	UNE POTS	Delete	Redundant	Y	Y		
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
PR-4-02-3342	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Delete	Redundant	Y	Y		
PR-4-02-3510	Average Delay Days - Total	UNE EEL	Delete	Activity	Y	Y		
PR-4-02-3530	Average Delay Days - Total	UNE IOF	Delete	Activity	Y	Y		
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
PR-4-04-2100	% Missed Appointment - FairPoint - Dispatch	Resale POTS	√		Y	Y	Y	
PR-4-04-3113	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	√		Y	Y	Y	
PR-4-04-3140	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
PR-4-05-2100	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	√		Y	Y	Y	
PR-4-05-3140	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP	√		Y	Y		Performance should be applicable to all parties that port numbers
PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
PR-4-15-5000	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	√		Y	Y	Y	
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
PR-5-01-2100	% Missed Appointment - FairPoint - Facilities	Resale POTS	Delete	Redundant	Y	Y		
PR-5-01-3112	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Delete	Redundant	Y	Y		
PR-5-01-3140	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-5-01-5000	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Delete	Redundant	Y	Y		
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	Delete	Redundant	Y	Y		
PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Delete	Redundant	Y	Y		
PR-5-02-3140	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-5-02-5000	% Orders Held for Facilities >15 Days	Interconnection Trunks (CLEC)	Delete	Redundant	Y	Y		
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	√		Y	Y	Y	
PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	√		Y	Y	Y	
PR-6-01-3140	% Installation Troubles reported within 30 Days	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	√		Y	Y	Y	
PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	√		Y	Y	Y	
PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size)	Delete	NA @ Fpt.	Y	Y		
PR-6-02-3525	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	Delete	Industry Del.	Y	Y		
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
PR-8-01-3510	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Delete	Activity	Y	Y		
PR-8-01-3530	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Delete	Activity	Y	Y		
PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	√		Y	Y	Y	
PR-9-01-3520	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	√		Y	Y	Y	
PR-9-01-3523	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line size)	Delete	NA @ Fpt.	Y	Y		
PR-9-01-3525	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line size)	Delete	Industry Del.	Y	Y		
PR-9-04-3525	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	Delete	Industry Del.	Y	Y		
PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	√		Y	Y	Y	
MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	Delete	Other	Y	Y		
MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Delete	Other	Y	Y		
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Business	√		Y	Y	Y	
MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residence	√		Y	Y	Y	
MR-3-01-3112	% Missed Repair Appointment - Loop	UNE POTS Loop	√		Y	Y	Y	
MR-3-01-3144	% Missed Repair Appointment - Loop	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-3-01-3145	% Missed Repair Appointment - Loop	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Business	√		Y	Y	Y	
MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	√		Y	Y	Y	
MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE POTS Loop	√		Y	Y	Y	
MR-3-02-3144	% Missed Repair Appointment - Central Office	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-3-02-3145	% Missed Repair Appointment - Central Office	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	UNE/RESALE DSO	Delete	PAP Combo.		H		Combines metrics below
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	UNE/RESALE DS1 & DS3	Delete	PAP Combo.		H		Combines metrics below
MR-4-01-5000	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Business	√		Y	Y	Y	
MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	√		Y	Y	Y	
MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE POTS Loop	√		Y	Y	Y	
MR-4-02-3144	Mean Time To Repair - Loop Trouble	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-4-02-3145	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	√		Y	Y	Y	

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Business	√		Y	Y	Y	
MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	√		Y	Y	Y	
MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	√		Y	Y	Y	
MR-4-03-3144	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-4-03-3145	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	√	PAP Combo.	Y	Y	Y	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	UNE 2-Wire xDSL Loops	Delete	Redundant	Y	Y		
MR-4-05-5000	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	UNE/RESALE DS0	Delete	PAP Combo.		H		Combines metrics below
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	UNE/RESALE DS1 & DS3	Delete	PAP Combo.		H		Combines metrics below
MR-4-06-2110	% Out of Service > 4 Hours	Resale POTS - Business	Delete	Redundant	Y	Y		
MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS - Residence	Delete	Redundant	Y	Y		
MR-4-06-3144	% Out of Service > 4 Hours	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-4-06-3145	% Out of Service > 4 Hours	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-4-06-5000	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-4-07-2110	% Out of Service > 12 Hours	Resale POTS - Business	Delete	Redundant	Y	Y		
MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Residence	Delete	Redundant	Y	Y		
MR-4-07-3112	% Out of Service > 12 Hours	UNE POTS Loop	Delete	Redundant	Y	Y		
MR-4-07-3144	% Out of Service > 12 Hours	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-4-07-3145	% Out of Service > 12 Hours	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-4-07-3342	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Delete	Redundant	Y	Y		
MR-4-07-5000	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	UNE/RESALE DS0	Delete	PAP Combo.		H		Combines metrics below
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	UNE/RESALE DS1 & DS3	Delete	PAP Combo.		H		Combines metrics below
MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Business	√		Y	Y	Y	
MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Residence	√		Y	Y	Y	
MR-4-08-3112	% Out of Service > 24 Hours	UNE POTS Loop	√		Y	Y	Y	
MR-4-08-3144	% Out of Service > 24 Hours	UNE Platform Business	Delete	UNEP/LS/LS*	Y	Y		
MR-4-08-3145	% Out of Service > 24 Hours	UNE Platform Residence	Delete	UNEP/LS/LS*	Y	Y		
MR-4-08-5000	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	UNE/RESALE SPECIALS	Delete	PAP Combo.		H		Combines metrics below
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	UNE/RESALE 2 W Digital	Delete	PAP Combo.		H		Combines metrics below
MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	√		Y	Y	Y	
MR-5-01-3112	% Repeat Reports within 30 Days	UNE POTS Loop	√		Y	Y	Y	
MR-5-01-3140	% Repeat Reports within 30 Days	UNE POTS Platform	Delete	UNEP/LS/LS*	Y	Y		
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	Delete	PAP Combo.		H		Combines metrics below
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	UNE 2-Wire xDSL Loops	√		Y	Y	Y	
MR-5-01-5000	% Repeat Reports w/in 30 Days	Interconnection Trunks (CLEC)	Delete	Activity	Y	Y		
NP-1-03-5000	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	√		Y	Y	Y	
NP-1-04-5000	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	√		Y	Y	Y	
NP-2-01/2	% OT Response to Request for Collocation - Total	COLLOCATION TOTAL	Delete	PAP Combo.		H		Combines metrics below
NP-2-05/6	% On Time - Physical Collocation - Total	COLLOCATION TOTAL	Delete	PAP Combo.		H		Combines metrics below
NP-2-07/8	Average Delay Days - Total	COLLOCATION TOTAL	Delete	PAP Combo.		H		Combines metrics below
BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE combined	√		Y	Y	Y	

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
BI-3-04-1000	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	√		Y	Y	Y	
BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	√		Y	Y	Y	

Direct C2C metric in PAP	162	66
PAP Combination metrics	58	

Total Deleted "PAP" metrics	147
Delete Rationale	
UNE P/Line Sharing/Line Splitting	34
Industry Deletions	5
Activity	14
PAP Combination metrics not in C2C	58
Redundant Metrics	19
System/Process Not available at FairPoint	7
Other	8

Legend: "Y" = Yes (is included in this category)
"H" = Hybrid (or combination) PAP metric made up of two or more C2C metrics

The following are C2C metrics that are used in various combinations (noted) to make up PAP Combo Metrics

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
PO-4-01-6661	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-01-6660
PO-4-01-6662	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-01-6660
PO-4-01-6671	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-01-6660
PO-4-03-6622	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regulatory	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-03-6600
PO-4-03-6661	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-03-6600
PO-4-03-6662	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-03-6600
PO-4-03-6671	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)	Delete	Industry Del.	Y	I		Incl. in PAP combo PO-4-03-6600
OR-1-04-2210	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale Specials DS0	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-04-1200
OR-1-04-2211	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale Specials DS1	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-04-1200

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
OR-1-04-2213	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale Specials DS3	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-04-1200
OR-1-04-2214	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale Specials (Non DS0, Non DS1 & Non DS3)	Delete	Activity	Y	I		Incl. in PAP combo OR-1-04-1200
OR-1-04-3210	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE Specials DS0	Delete	Activity	Y	I		Incl. in PAP combo OR-1-04-1200
OR-1-04-2341	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PAP combo OR-1-04-1341
OR-1-04-3341	% On Time LSRC/ASRC - No Fac. Chk (Elect. - No Flow Thru)	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PAP combo OR-1-04-1341
OR-1-06-2210	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale Specials DS0	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-2211	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale Specials DS1	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-2213	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale Specials DS3	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-2214	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale Specials (Non DS0, Non DS1 & Non DS3)	Delete	Activity	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-3210	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Specials DS0	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-3211	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Specials DS1	Delete	Replaced	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-3213	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Specials DS3	Delete	Replaced	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-3214	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE Specials (Non DS0, Non DS1 & Non DS3)	Delete	Industry Del.	Y	I		Incl. in PAP combo OR-1-06-1200
OR-1-06-2341	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-1-06-1341
OR-1-06-3341	% On Time LSRC/ASRC - Fac. Chk (Electronic - No Flow-thru)	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-1-06-1341
OR-2-04-2200	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale Specials	Delete	Activity	Y	I		Incl in OR-2-04-1200
OR-2-04-3200	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Specials	Delete	Activity	Y	I		Incl in OR-2-04-1200
OR-2-04-2341	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-2-04-1341
OR-2-04-3341	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-2-04-1341
OR-2-06-2200	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	Delete	Activity	Y	I		Incl. in OR-2-06-1200
OR-2-06-3210	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	Delete	Activity	Y	I		Incl. in OR-2-06-1200
OR-2-06-3211	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	Delete	Replaced	Y	I		Incl. in OR-2-06-1200
OR-2-06-3213	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	Delete	Replaced	Y	I		Incl. in OR-2-06-1200
OR-2-06-3214	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0, Non DS1 & Non DS3)	Delete	Activity	Y	I		Incl. in OR-2-06-1200
OR-2-06-2341	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-2-06-1341
OR-2-06-3341	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in OR-2-06-1341
PR-3-03-3343	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-3-03-3340
PR-3-03-3345	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-3-03-3340
PR-4-01-2210	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Delete	Activity	Y	I		Incl. in PR-4-01-1210

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
PR-4-01-3210	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Delete	Activity	Y	I		Incl. in PR-4-01-1210
PR-4-01-2211	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Delete	Activity	Y	I		Incl. in PR-4-01-1211
PR-4-01-3211	% Missed Appointment - FairPoint - Total	UNE Specials DS1	√		Y	I	Y	Incl. in PR-4-01-1211
PR-4-01-2213	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Delete	Activity	Y	I		Incl. in PR-4-01-1213
PR-4-01-3213	% Missed Appointment - FairPoint - Total	UNE Specials DS3	√		Y	I	Y	Incl. in PR-4-01-1213
PR-4-01-2214	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 & Non DS3)	Delete	Industry Del.	Y	I		Incl. in PR-4-01-1214
PR-4-01-3214	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & Non DS3)	Delete	Industry Del.	Y	I		Incl. in PR-4-01-1214
PR-4-02-2341	Average Delay Days - Total	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-02-1341
PR-4-02-3341	Average Delay Days - Total	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-02-1341
PR-4-02-2200	Average Delay Days - Total	Resale Specials	Delete	Redundant	Y	I		Incl. in PR-4-02-1200
PR-4-02-3200	Average Delay Days - Total	UNE Specials	Delete	Redundant	Y	I		Incl. in PR-4-02-1200
PR-4-02-3343	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-02-3340
PR-4-02-3345	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-02-3340
PR-4-04-2341	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-04-1341
PR-4-04-3341	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-04-1341
PR-4-04-3343	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-04-3340
PR-4-04-3345	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-04-3340
PR-4-05-2341	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-05-1341
PR-4-05-3341	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-4-05-1341
PR-4-05-3343	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-05-3340
PR-4-05-3345	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-4-05-3340
PR-5-01-2200	% Missed Appointment - FairPoint - Facilities	Resale Specials	Delete	Activity	Y	I		Incl. in PR-5-01-1200
PR-5-01-3200	% Missed Appointment - FairPoint - Facilities	UNE Specials	Delete	Redundant	Y	I		Incl. in PR-5-01-1200
PR-5-02-2200	% Orders Held for Facilities > 15 Days	Resale Specials	Delete	Activity	Y	I		Incl. in PR-5-02-1200
PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Delete	Redundant	Y	I		Incl. in PR-5-02-1200
PR-6-01-2200	% Installation Troubles reported within 30 Days	Resale Specials	Delete	Activity	Y	I		Incl. in PR-6-01-1200
PR-6-01-3200	% Installation Troubles reported within 30 Days	UNE Specials	√		Y	I	Y	Incl. in PR-6-01-1200
PR-6-01-2341	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-6-01-1341
PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-6-01-1341
PR-6-01-3343	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-6-01-3340
PR-6-01-3345	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-6-01-3340
PR-8-01-2200	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Delete	Activity	Y	I		Incl. in PR-8-01-1200
PR-8-01-3200	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	√		Y	I	Y	Incl. in PR-8-01-1200
PR-8-01-2341	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-8-01-1341
PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in PR-8-01-1341
PR-8-01-3343	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-8-01-3340
PR-8-01-3345	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in PR-8-01-3340
MR-3-01-2341	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-3-01-1341
MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-3-01-1341
MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-3-01-3340
MR-3-01-3345	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-3-01-3340
MR-3-02-2341	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-3-02-1341
MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-3-02-1341

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-3-02-3340
MR-3-02-3345	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-3-02-3340
MR-4-01-2216	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-01-1216
MR-4-01-3216	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-01-1216
MR-4-01-2217	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Delete	Activity	Y	I		Incl. in MR-4-01-1217
MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	√		Y	I	Y	Incl. in MR-4-01-1217
MR-4-02-2341	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-4-02-1341
MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-4-02-1341
MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-02-3340
MR-4-02-3345	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-02-3340
MR-4-03-2341	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-4-03-1341
MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-4-03-1341
MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-03-3340
MR-4-03-3345	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-03-3340
MR-4-04-2341	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-4-04-1341
MR-4-04-3341	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-4-04-1341
MR-4-04-3343	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-04-3340
MR-4-04-3345	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-04-3340
MR-4-06-2216	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-06-1216
MR-4-06-3216	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-06-1216
MR-4-06-2217	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Delete	Activity	Y	I		Incl. in MR-4-06-1217
MR-4-06-3217	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Delete	Redundant	Y	I		Incl. in MR-4-06-1217
MR-4-07-2341	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-4-07-1341
MR-4-07-3341	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-4-07-1341
MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-07-3340
MR-4-07-3345	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-4-07-3340
MR-4-08-2216	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-08-1216
MR-4-08-3216	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Delete	Activity	Y	I		Incl. in MR-4-08-1216
MR-4-08-2217	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Delete	Activity	Y	I		Incl. in MR-4-08-1217
MR-4-08-3217	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	√		Y	I	Y	Incl. in MR-4-08-1217
MR-5-01-2200	% Repeat Reports within 30 Days	Resale Specials	Delete	Activity	Y	I		Incl. in MR-5-01-1200
MR-5-01-3200	% Repeat Reports within 30 Days	UNE Specials	√		Y	I	Y	Incl. in MR-5-01-1200
MR-5-01-2341	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Delete	Activity	Y	I		Incl. in MR-5-01-1341
MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Delete	Activity	Y	I		Incl. in MR-5-01-1341
MR-5-01-3343	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-5-01-3340
MR-5-01-3345	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Delete	UNEP/LS/LS*	Y	I		Incl. in MR-5-01-3340
NP-2-01-6701	% On Time Response to Request for Physical Collocation	Collocation - New Applications	√		Y	I	Y	Incl. in NP-2-01/2
NP-2-01-6702	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	√		Y	I	Y	Incl. in NP-2-01/2
NP-2-02-6701	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-01/2
NP-2-02-6702	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-01/2

METRIC_ID	METRIC_DESC	PRODUCT_DESC	Fairpoint SMP Proposal	Rationale	C2C Metric	PAP Metric	Incl. PAP Audit	Comments/changes
NP-2-05-6701	% On Time - Physical Collocation	Collocation - New Applications	√		Y	I	Y	Incl. in NP-2-05/6
NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment Applications - 45 days and 76 days combined	√		Y	I	Y	Incl. in NP-2-05/6
NP-2-06-6701	% On Time - Virtual Collocation	Collocation - New Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-05/6
NP-2-06-6702	% On Time - Virtual Collocation	Collocation - Augment Applications - 45 days and 76 days combined	Delete	Industry Del.	Y	I		Incl. in NP-2-05/6
NP-2-07-6701	Average Delay Days - Physical Collocation	Collocation - New Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-07/8
NP-2-07-6702	Average Delay Days - Physical Collocation	Collocation Augment Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-07/8
NP-2-08-6701	Average Delay Days - Virtual Collocation	Collocation - New Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-07/8
NP-2-08-6702	Average Delay Days - Virtual Collocation	Collocation Augment Applications	Delete	Industry Del.	Y	I		Incl. in NP-2-07/8
					129	129	11	

Total Deleted C2C metrics included in PAP combo metrics: 118

Delete Rationale
  UNE P/Line Sharing/Line Splitting   26
  Industry Deletions   25
  Activity   58
  Redundant Metrics   5
  Replaced   4

Legend: "Y" = Yes (is included in this category)
        "I" = C2C metric that is included in a Hybrid (or combination) PAP metric